

(Translation)

(Official Emblem)

Notification of the Department of Health

On Criteria, Procedures, and Risk Preventive Measures Against Coronavirus Disease 2019,  
or COVID-19, for Public Transport Service Providers

B.E. 2563 (A.D. 2020)

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Whereas it is deemed expedient to prescribe criteria, procedures, and risk preventive measures against coronavirus disease 2019 for a purpose to prevent, reduce risk of the spreading of disease, reduce probability to be in contact with coronavirus 2019.

By virtue of the provisions of Section 32 of the State Administration Act, B.E. 2534 (A.D. 1991), the Director-General of the Department of Health hereby issues this Notification as follows:

Clause 1. This Notification shall be referred to as “Notification of the Department of Health on Criteria, Procedures, and Risk Preventive Measures Against Coronavirus Disease 2019, or COVID-19, for Public Transport Service Providers, B.E. 2563 (A.D. 2020)”.

Clause 2. In this Notification,

Public transport means transportation services for passengers, both of public and private sectors, be they ground, water, or air transportation, e.g. buses, affiliated buses, taxis, sky trains, trains, passenger boats, airplanes, or those equivalent of which the service nature is similar;

Passenger terminal means a place where passengers are picked up, dropped off, or a terminal to accommodate passengers who wait for public transport services, which shall also include bus terminals, train stations, piers, airports.

Clause 3. Service providers or operators should perform the followings:

(1) Hygiene control

(a) Superintend the building and its area, provide daily cleaning by using cleaning substances, especially at the spots at risk that are used by passengers, e.g. ticket selling counter, ticket machine buttons, vending machine buttons, door grips, doorknobs, handrails, etc., and increase the frequency of cleaning to at least every 2 hours;

(b) Selling of foods within the area of a public station shall be correctly performed as follows:

1) Food sellers are required to protect themselves and prevent transmission of germs. For example, they shall regularly wash their hands with water and soap and ensure that

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both hands are clean prior to touching or being in contact with foods. While working, if a symptom, e.g. high body temperature, coughing, sneezing, sore throat, nasal mucus, shortness of breath, is detected, such person is required to take leave and visit a doctor immediately;

2) Provide foods with a focus on prevention of contamination of germs, e.g. provide food coverage, use a food tong, arrange containers, dining utensils, and glasses sufficiently for each diner;

3) Clean spots at risk, such as dining tables, by using cleaning substances every time subsequent to its use, as well as cleaning containers or utensils on a regular basis.

(c) Provide alcohol sanitiser gel for passengers and staff at the communal area and touchpoints that are commonly used, such as at the entrance of the passenger building, ticket selling machines, handrails, escalator handrails, lift buttons, etc;

(d) Clean the areas that are potential for contamination or critical touchpoints which may be a source of germs, e.g. toilet, flushing lever, bidet sprayer, lock, doorknob, toilet seat, toilet lid, tap, with sanitisers on a regular basis.

(2) In terms of vehicles and staff

(a) Clean critical touchpoints, e.g. door handrails, holding handrail bars, seats, and backrests, both in the front and back rows, food trays, seat adjustment control buttons, toilet door grips, etc.;

(b) In the case where there is a toilet available on the vehicle, hand soap and napkins shall be sufficiently provided;

(c) In the case where there are other amenities, such as blanket, pillowcases, etc., said amenities shall be changed every time after each round of service and must be washed;

(d) In case of public buses, prior and subsequent to each round of service, all windows should be opened to allow wind flows or ventilate the air within the bus;

(e) Staff shall strictly monitor their own personal hygiene and protect themselves by cleaning their hands with soap and water or alcohol sanitiser gel, as well as avoiding touching their faces, eyes, mouth, nose with hands if not necessary. if a symptom, e.g. high body temperature, coughing, sneezing, sore throat, nasal mucus, shortness of breath, is detected, such person is required to take leave and visit a doctor immediately.

Announced on the 18<sup>th</sup> Day of March 2020

Panpimol Wipulakorn

Director-General of Department of Health

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